



## ABOUT US

Global Telecom Solutions is a master broker with over 100 premier telecommunication carriers and technology partners. Our strategic partnerships allow us to offer carrier solutions almost anywhere in the world. Our mission is to provide outstanding support and services to our customers and to act as an extension of our clienteles' staff.

## OUR SPECIALTIES



NETWORK CONNECTIVITY



CLOUD APPLICATIONS



MANAGED SERVICES



INTERNET



MOBILITY



VOICE



SECURITY

## WHY GTS?

### Massive Ecosystem of Cloud, Telecom and Cybersecurity Solutions

- One-stop communication consulting
- Providing exceptional service to businesses of all sizes
- Complementary cost management: invoice and contract review included

### Industry Respected, Trusted Advisors

- Over 20 years of telecommunications experience
- Consistent representation and support
- Eliminates the pressure of direct sales
- Approachable, honest, and available
- Over 3,000 clients & 95% customer retention rates

### Consultative Approach to Solving Business Problems

- Agnostic, hassle-free approach in all engagements
- Personalized strategy and solution planning
- Assist with carrier negotiations and contract details

### Extraordinary Customer Support

- GTS Support will assist with every telecom need, regardless of provider
- Lifecycle project management, saves time and improves efficiency
- Complimentary circuit monitoring service
- Live answering of phone calls within 30 seconds when calling for support

# OUR HISTORY

Global Telecom Solutions was created in 2001 in Detroit, MI. The core goal of GTS is to provide businesses with a one stop shop for all telecom needs, putting the business into a position of strength through knowledge of the marketplace. Starting with two employees and two service providers, GTS now has more than 3,000 customers globally. Please give us a call today to see how we can help your business.

# RECENT AWARDS

Best and Brightest Companies to Work For in Metropolitan Detroit 2020

AT&T Champions Club Award Winner 2020

Comcast Business Champions Club Award Winner 2019

Corp! Economic Bright Spots Award 2019

Michigan 50 Companies to Watch 2018

Corp! Economic Bright Spots Award 2017



Global Telecom Solutions // 313.371.9440

1501 6<sup>th</sup> Street · Detroit, MI 48226

info@gtsdirect.com // www.gtsdirect.com // @MotownTelecom

